

FAQs for Complimentary Photography Shoot for Class of 2020

Q: What does the Complimentary Professional Photoshoot Package for the Class of 2020 offered by the College consist of?

A: The package consists of two photo shoots – 1 x individual 5R photo print and 1 x family 5R photo print – as well as social media resolution images sent through email. The package includes gown rental for the shoot itself.

Q: I have paid for a graduation photoshoot package with Creative District prior to this complimentary offer by the College. What should I do?

A: Please contact Creative District at enquiry@createdistrict.com.sg or 6471 2788 / 8337 1948 (WhatsApp only).

Q: What if I want to order more than the two free photographs in the package?

A: The College offers a standard package which consists of 2 x 5R photo prints. For additional orders of more prints or of prints in different sizes, please contact Creative District for options and related prices at enquiry@createdistrict.com.sg or 6471 2788 / 8337 1948 (WhatsApp only).

Q: I have selected my timeslot, but cannot make it on the day of shoot due to unforeseen circumstances, can I rearrange my appointment for another day?

A: You are encouraged to book your session at least one week in advance to avoid disappointment. However, if you wish to reschedule, you may do so at least three days in advance via enquiry@createdistrict.com.sg or 6471 2788 / 8337 1948 (WhatsApp only). Timeslots are available on a first-come, first-served basis.

Q: I cannot make it on any of the days of the photo shoot, can I opt to do it at the studio instead?

A: You may choose to hold the shoot at Creative District's studio subject to availability. Please contact Creative District to arrange at enquiry@createdistrict.com.sg or 6471 2788 / 8337 1948 (WhatsApp only).

Q: How many family members or loved ones can I bring for the family shoot?

A: As part of the government's Safe Management Measures, the family shoot is capped at five persons, including yourself. This includes entering the location where the shoot takes place, where only five people are allowed – to clarify, yourself along with four other family members.

Q: How long will the photography session last?

A: As part of the Safe Management Measures, each graduate is allocated a maximum of 15 minutes for both individual and family shots.

Q: Will there be a makeup artist provided for the photo shoot?

A: No, the Complimentary Professional Photoshoot Package does not include a makeup artist. You may wish to apply your own makeup before coming to the College.

Q: Will the gown I am wearing for the photo shoot be shared with other graduates?

A: No, the gown will not be any shared and will not be worn with other graduates. As part of our safety and hygiene protocol, each gown will only be worn by you and will be sent for dry cleaning after your shoot.

Q: Will there be Safe Management Measures implemented throughout the photo shoot?

A: Yes, Safe Management Measures are already put in place around the College, including Safe Entry and temperature-taking at the College's entrances. There will be an additional Safe Entry check-in point at Gallery 1, where the photo shoot will be held. Kindly refrain from attending the photo shoot if you or your family member(s) are experiencing symptoms of COVID-19 including fever, runny nose and sore throat. For the safety of the LASALLE community, anyone with a higher than normal temperature will be asked to leave the premises.

Q: Will there be a physical Convocation for the Class of 2020?

A: As the health and safety of our graduates and their guests are of utmost importance, the College is closely monitoring government guidelines on the COVID-19 pandemic in relation to making plans for its Convocation for the class of 2020. Meanwhile, all graduates are advised to inform the College at academic.admin@lasalle.edu.sg of any changes in their contact details and check their email regularly for the latest updates.

Q: Can I bring my own camera?

A: Please note that the use of personal camera and photographic equipment (including handphone) is strictly prohibited during the photo shoot session.

Q: How do I make an appointment for a photo session?

A: All graduates must log in to this [link](#) and submit a booking for the photo shoot.

Q: How do I collect my photographs when they are ready?

A: Self-collection of photographs will be available after 15 December 2020 at:

Creative District

20 Jalan Kilang

#06-01, ABM Building

Singapore 159418

Opening hours are from 10am to 7pm on weekdays and 10am to 5pm on Saturdays.

Q: Is Gallery 1 wheelchair-accessible?

A: Please proceed to the reception at Blk E, Level 1 for Safe Entry check-in and temperature taking first. Kindly approach the security officer at the reception for assistance to get to Gallery 1 at Basement 1.

Q: I have a question that is not found here. Who should I contact for assistance?

A: Please contact Creative District at enquiry@creativedistrict.com.sg or 6471 2788 / 8337 1948 (WhatsApp only).